

PATIENTS RIGHTS AND RESPONSIBILITIES

PATIENT'S RIGHTS

- To be treated with respect, consideration compassion & dignity regardless of your age, gender, race, origin, religion, sexual, orientation or disabilities.
- To be addressed by proper name & informed about the names of the doctors, nurse & other healthcare team members involved in the care.
- To have full consideration of the privacy, dignity & confidentiality in care discussions, examinations & treatments.
- A clear understandable explanation by your doctor about your diagnosis as well as the benefits & risk of each treatment & expected outcome.
- Protection from physical abuse & neglect.
To participate in decision involving your healthcare except when such participation is contradicted for medical reason & to refuse treatment.
- To clarify all your doubts before signing the consent forms such as general consent form for surgery / anesthesia / high risk procedure etc.
- To be informed about pain & pain relief measures to participate in you pain management plan.
- To agree, to refuse, to take part in medical or other allied sciences research studies.
- To be involved in the discharge plan.
- You have the right to know the expected duration of stay & approximate cost of treatment.
- You have the right to make suggestion & express grievances.
- To have full consideration for any special preferences & religious cultural & spiritual needs.
- You have the right to access you or / your patient's clinical records.

PATIENTS RESPONSIBILITIES

- **Provision of Information:** The patient and /or family has the responsibility to provide to the best of his/her knowledge and ability, accurate and complete information concerning his/her present complaints, past medical history, hospitalizations, all medications (including herbal and over the counter),and other matters relating to his/her health.
- **Following Instructions:** The Patient and /or the family is responsible for following the treatment plan mutually agreed upon by the patient, the physicians and other clinicians involved in the patient's care. The patient has the responsibility to express any concerns they have in their ability to follow the agreed upon with the proposed care or treatment.
- **Respect and Consideration: The Patient and/or family is responsible for the following:**
 - Be considerate of the rights of other patients and hospital personnel.
 - Treat those providing care with dignity and respect.
 - Being respectful of the property and privacy of others and of the hospital, Never hurting or threatening another patient, family member or member of staff, or conduct of any activity that will disrupt the work of the hospital.
 - Not bring any weapons into the hospital, Never bringing alcohol or unauthorized drugs into the hospital.
 - Respecting that the hospital is a no smoking zone.
 - Control noise, and the number of visitors.
- **Refusal of Treatment/Accepting Consequences:** The patient and / or is responsible for his/her actions and the outcomes of those actions if he/she refuses treatment or does not follow the agreed.
- **Hospital Rules and Regulations:** The patient is responsible for following the rules and regulations affecting patient care and conduct.
- **Financial Obligations:** The patient is responsible for assuring that the financial obligations of his/her care are fulfilled as promptly as possible.
- **Personal belongings:** Understand that the hospital is not responsible for the personal property or for valuables kept on the person, unless they are received and stored for the patient by hospital personnel.